

ACCREDITED QUALIFICATION

National Certificate:

**WHOLESALE &
RETAIL OPERATIONS
CHAIN STORE
OPERATIONS**

NATIONAL CERTIFICATE : WHOLESALE & RETAIL OPERATIONS CHAIN STORE OPERATIONS

PURPOSE

This qualification is designed to provide the skills and abilities for people working in or looking for a career-path in Wholesale and Retailing: SME retailing; Help Desk; Chain Stores; Merchandising and Wholesaling.

ENTRY REQUIREMENTS

- Communication at NQF Level 1.
- Mathematical Literacy at NQF Level 1.

LEARNING OUTCOMES

- Understand the sector in which they work.
- Provide customers with a high level of service.
- Operate effectively and efficiently in their areas of specialisation.

MODULES

- *Understanding the Retail Supply Chain*
- *Controlling Stock*
- *Product Sale*
- *Point of Sale*
- *Merchandising and Maintaining Displays*
- *Maintaining a Safe and Secure Environment*
- *Language and Communication*
- *Numeracy*

OPTIONAL ADDITIONAL MODULES

- *Customer Service*
- *Receive and Dispatch Stock*
- *Count Stock*



**ACCREDITATION
AND
CERTIFICATION:**
W&R SETA
Also available as
Learnership

SAQA ID: 58206
Credits: 120
NQF Level: 2



TARGET AUDIENCE

Individuals entering the industry & those already working in wholesale and retail, seeking a formal qualification.



MODE OF DELIVERY

*In person classroom
Virtual (Webinar)*

*Programme
duration:
Maximum 1 year*

the learning 
academy

CONTACT US



THE LEARNING ACADEMY

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